

श्यामा प्रसाद मुखर्जी पोर्ट, कोलकाता
Syama Prasad Mookerjee Port, Kolkata
हल्दिया गोदी परिसर
HALDIA DOCK COMPLEX

(An ISO 9001:2015; ISO 14001:2015 &
ISO 45001:2018 Certified Organization)

महाप्रबंधक (एमएस) का कार्यालय,
जाहर टॉवर एक्सटेंशन बिल्डिंग (दूसरी मंजिल),
पी.ओ.: हल्दिया टाउनशिप,
जिला: - पुरबा मेदिनीपुर,
राज्य: - पश्चिम बंगाल,
भारत। पिन - 721 607

Office of General Manager (M&S),
Jahawar Tower Extension Building (2nd floor),
P.O.: Haldia Township,
Dist.:- Purba Medinipur,
State:- West Bengal,
India. Pin – 721 607



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No: Ad/007/Computer/ERP(BPR)/1294

Date:17.06.2026

Trade Notice

New Port Operations Systems - Go-Live

This is to bring to the information of all esteemed Customers of Haldia Dock Complex (HDC), that as part of Ease of Doing Business (EoDB), a new Port Operation System (POS) module of the Enterprise Business System (EBS) is scheduled to be made operational at HDC of Syama Prasad Mookerjee Port Authority (SMPA) in a phased manner. This POS shall be fully integrated with the NLP-M platform and is intended to enable a seamless and digitized flow of electronic documents and information related to port operations.

2. In the first phase, with effect from 00:00 hours of 24th June 2026, VCN generation shall be carried out exclusively through the new EBS-POS system and transactions shall be processed only through the NLP-M / EBS-POS system. Upon such transition, the Business Users are required to obtain VCN from EBS-POS system and mention the same in all relevant documents. Business Users are further advised to input all data in the NLP-M without fail.

3. A pre-assessment facility has been enabled in the EBS-POS system and the Business Users are required to utilize this facility and complete assessments in advance against the vessels declared in NLP-M from 00:00 hours of 24th June 2026 onwards. Users are also requested to ensure that adequate balance is maintained in their PD Accounts to facilitate uninterrupted processing.

4. The payment related messages of NLP-M would be integrated with EBS-POS system with effect from 00:00 hours 1st July 2026. Customers are requested to make full payments against vessels declared in NLP-M till 23rd June 2026, prior to the said cut-off date i.e. by 30th June, 2026, to avoid any issue. If any payment against vessels declared in NLP-M till 23rd June 2026 is required to be made to Port after 30th June 2026, then the same should be made through fund transfer to Port's Bank Account through **RTGS** and **NOT** through NLP-M. In such case, the details of the payment so made through RTGS are also required to be intimated to Finance Department through email. The credit against the said payments would be available only during 'Office Hours' of weekdays after receipt of the intimation and verification of credit.

5. To assist Business Users of SMPA-HDC, a Customer Facilitation Centre (Help Desk) has been established at Training Room, First Floor, Chiranjibpur Operational Building of SMPA-HDC. This Help Desk shall provide support, guidance and issue resolution related to EBS-POS operations. Business Users are requested to visit the Help Desk with relevant documents and laptops, as required.

6. User manuals are available on the EBS Portal for reference. Any grievance, complaint or issue related to EBS-POS may be reported to the Help Desk for ticket-logging. The details of Customer Facilitation Centre (Help Desk) as hereunder:

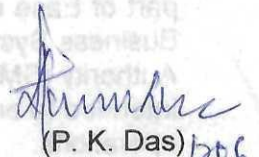
Particulars	Details
HDC Helpline No.	03224265435
Central Helpdesk No.	080-44318933
Email	pih.hdc@bloomcomputers.com
Location	Training Room – Chiranjibpur Operational Office, First Floor

7. To ensure smooth adoption and an error-free user experience, training sessions had earlier been conducted for Business Users of SMPA-HDC. Esteemed stakeholders may further familiarize themselves with the system by performing hands-on activities at the designated location i.e., Training Room, First Floor, Chiranjibpur Operational Building of SMPA-HDC.

8. The following Officers of HDC may be contacted for any clarification / assistance:

Traffic (Sh&CH)	Traffic (Railways)	Finance	Marine
Shri Sugata Ghosh Dy. Manager, (Sh & CH) 9434063265	Shri Aritra Samanta (Sr. Asstt. Manager, Rlys) 7478007306	Sri Sukdeb Mukherjee SDM (Finance) 9434031074	Capt. Rahul Kumar Manager (M.O) 8444039239

This notice is issued for the information and guidance of all concerned.



(P. K. Das)
General Manager (M&S)
Haldia Dock Complex
Syama Prasad Mookerjee Port Authority

Copy to:

1. All Imports / Exporters / Shipping Agents / CHAs / MLOs working with SMPA-HDC
2. The President, ASIC
3. The President, CCHAA
4. GM (Traffic) / GM (Marine) / GM (Finance) / GM (Engineering) / Port Advisor (T&S)

Copy to: PS to Chairman, for favour of kind information of Chairman.

Copy to: PS to Managing Director, for favour of kind information of Managing Director.